

MANAGING CLEANING QUALITY

9 Ways to Check Cleaning Service Quality

As more organisations work tirelessly to entice employees back to the workplace and keep them safe at work, there is an increased focus on delivering quality cleaning, consistently to ensure employee and visitor welfare.

Taking direct insights from our expert cleaning team, we've compiled a list of 9 quick checks to help you identify if your cleaning standards have dropped:

SPOT CHECKS CHECKLIST

- Are flat surfaces and common touchpoints being kept clean? Use a swipe test to check.
- Are periodic tasks being completed?
- Is your cleaning cupboard and equipment in good order?
- Do you have (and use) a Communications Book?
- Do you have a documented and regularly reviewed site specification?
- Are site audits completed regularly and on time?
- How many cleaning staff and managers have you had in the last year?
- Is providing cover a last-minute affair or do you know who will provide your cover cleaning?
- How easy is it to escalate problems when they arise? How many points of contact do you have?

Need help?

If you have any questions about how we can help you improve cleaning standards, please get in touch.

You can [email us](#) or call on 0870 423 3559.